



10 things you didn't know about the GWA

Alliance partners have

>130 years ¹

Combined expertise
In services



More than **12K+** ²
certified technicians globally



More than **>90 countries** ³
Certified technicians globally



5 Global service centers ⁴

7x24x365
in 22 languages ⁵



Support **10M+** devices ⁶



Unique **Innovation Delivery Framework** ⁷



Globally recognized as a leader in service delivery ⁸



Leverage Industry-Leading SaaS toolset across all clients for transparency ¹⁰



93.4% ⁹ First call resolution

